

## West Sussex County Council

### Proposed Executive Decision for **9 November 2018** call-in deadline **5 p.m. on 20 November 2018**

The following proposed decision has been endorsed by the Cabinet Member and will come into effect at the end of the call-in period unless the call-in procedure is activated.

<b>Decision Title &amp; Ref No:</b>	CR2 18.19 Procurement of Support and Maintenance Contract for Mosaic software
<b>Cabinet Member responsible for Decision</b>	Mr Lanzer - Cabinet Member for Corporate Relations
<b>West Sussex Plan priority</b>	A Council that Works for the Community
<b>Electoral Divisions</b>	All Divisions
<b>Key Decision</b>	Yes
<b>Purpose</b>	<p>This report seeks approval to commence a procurement process for the renewal of a support and maintenance contract for Mosaic.</p> <p>Mosaic is a social care case management system that is used by c3,500 people across Adults &amp; Children Services and associated partner organisations. In 2009, the County Council acquired licencing in perpetuity for Mosaic (formally Frameworki) software. It is the principal IT platform providing strategic IT capability for the County Council's Children Adults Families Health and Education (CAFHE) Directorate service delivery. The support and maintenance element of the contract is due to end in August 2019 and needs to be replaced.</p> <p>The Mosaic system meets the organisation's needs and there is no intent to replace it. The only provider of the support and maintenance activity in both the current local on-premise system and the future hosted systems is the software and hosted service provider, Servelec Social Care. An early notification to Servelec-Corelogic of the Council's intent to renew the support and maintenance contract has economic advantage advantages for the cost of the support and maintenance and for the migration to the hosted systems.</p>
<b>Decision</b>	<p>The Cabinet Member for Corporate Relations has approved:</p> <p>(1) the commencement of a procurement process for renewal of a support and maintenance contract for the MOSAIC case management system; and that</p> <p>(2) authority is delegated to the Director of Finance, Performance and Procurement to enter into the contract, and to extend for 2 years as appropriate.</p>
<b>Interest and nature of interest declared</b>	None
<b>Service Contact</b>	Roland Mezulis, Chief Information Officer - Tel: 033 022

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<b>Democratic Services/ Call-in Contact</b>	Suzannah Hill 033 022 22551
<b>Background Papers</b>	See report for details